

March 11, 2020

Dear Family and Friends,

With confirmed cases of Coronavirus (COVID-19) in Michigan, we want to protect our residents, their families and our employees. We are committed to staying up to date and knowledgeable on the latest information regarding COVID-19 and are working closely with our local and state health departments, the CDC and various collaborative groups for preventative steps, updated information and guidance.

Together we can prevent the spread of respiratory diseases in our communities.

Please follow these guidelines when visiting:

- Please consider refraining from visiting at this time.
- Please DO NOT visit the facility if you have a respiratory infection, cough, sore throat, shortness of breath or fever.
- Please DO NOT visit if you have traveled internationally within the last 14 days to a restricted country. For updated information on restricted countries visit:
<https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>
- Please DO NOT visit if you have had contact with someone with COVID-19 or someone under investigation.
- Follow good hygiene and healthy habits:
 - covering your cough or sneeze.
 - avoid touching your eyes, nose and mouth.
 - wash your hands often and use hand sanitizer when soap and water is not available.
 - stay home if you are not feeling well.

Our facilities are equipped with various items for health and prevention and are proactively working with our vendors to ensure we have the necessary items to prevent the spread of disease. For up to date information on the Coronavirus you may visit www.cdc.com.

Sincerely,

Riverview Health